

Dear Customer,

Subject: Information regarding secure internet banking

These days there are a number of risks associated with internet usage, such as spam emails and online frauds through Phishing and Identity theft. Fraudsters are always looking to get your personal details, password and login information through threatening alerts, malicious email attachments, and fake loan, lottery and other schemes. Recently, it has been noted that such cyber attacks are increasing in number and sophistication.

In this regard, Bank AL Habib would like to alert you and all its users on the following:

- We will **never** send you **an email asking for your personal details, or complete login information.**
- We will **never** send you **an email asking you to click on any links or to download a file given in the email.**
- If you receive an email from someone you do not know asking for your bank login details, or asking you to click on links to validate or update your account, or download a file in the email, **please delete it immediately.**
- Genuine emails from Bank AL Habib will usually contain security related guidance or bank related information only, and will be addressed to its customers or users.

While Bank AL Habib is committed to keeping our customers' data and bank accounts secure, we would like to remind our customers to continue to remain vigilant. It is highly recommended that strong passwords are used, and the same password is not used for different bank, email and other accounts. Additional security tips are available on our internet banking web page.

For further information, please connect with us through:

- 111-014-014
- 92-21-3244 6978-79 (International)

Thank you for your cooperation.

Yours sincerely

ADC Team
Bank AL Habib Limited