

AL Habib

BI METRIC

Verification

User Guide





To download the latest manual, scan the given **QR Code**.

Please note that the information here in will keep updating as and when new products or processes are incorporated. Therefore, it is important to always download the latest version by scanning the given QR code.



Download the AL Habib Biometric Verification App from Playstore on Android Device/App Store on iOS device. Then, open the AL Habib Biometric Verification App on your device.



Scan to Download







Read the prerequisites carefully and proceed if your device fulfills all the requirements.







Based on your selection, the App will provide relevant dropdown options with necessary inputs.



For Biometric Verification of Digital Accounts using

Account Number



Select account number as input type and "Account Opening" as purpose from the dropdown menu.





Enter the One Time Password that has been sent to your registered Mobile Number and Fmail Address.





Read the instructions carefully to make sure your biometrics are captured as per the requirements.





Place your left hand in front of the camera as per the grid shown on the screen.





Tap on the "Next" Button to capture your right hand fingers.





Now place your right hand in front of the camera. Make sure you keep your hand still.





Your biometrics are captured! Tap on the "Proceed" button to verify.



Either of the screens will determine the status of your biometric verification process



Process completed!
(Your verification process is now complete)



Process incomplete.
(You may try again
to capture your
biometrics)



For Biometric Verification of Digital Accounts using

Reference Number



Select Reference Number as input type and "Account Opening" as purpose from the dropdown menu.





Enter the One Time Password that has been sent to your registered Mobile Number and Fmail Address.





Read the instructions carefully to make sure your biometrics are captured as per the requirements.





Place your left hand in front of the camera as per the grid shown on the screen.





Tap on the "Next" Button to capture your right hand fingers.





Now place your right hand in front of the camera. Make sure you keep your hand still.





Your biometrics are captured! Tap on the "Proceed" button to verify.



Either of the screens will determine the status of your biometric verification process



Process completed!
(Your verification process is now complete)



Process incomplete.
(You may try again to capture your biometrics)



For Biometric Verification of Digital Accounts using

CNIC Number



Select CNIC Number as input type and "Account Opening" as purpose from the dropdown menu.





Enter the One Time Password that has been sent to your registered Mobile Number and Fmail Address.





Select the digital account associated with the CNIC entered, for which biometric verification is required.





Read the instructions carefully to make sure your biometrics are captured as per the requirements.





Place your left hand in front of the camera as per the grid shown on the screen.





Tap on the "Next" Button to capture your right hand fingers.





Now place your right hand in front of the camera. Make sure you keep your hand still.





Your biometrics are captured! Tap on the "Proceed" button to verify.



Either of the screens will determine the status of your biometric verification process



Process completed! (Your verification process is now complete)



Process incomplete.
(You may try again to capture your biometrics)



For update of CNIC Expiry



Upon selection of CNIC Number for CNIC Expiry update, you will be required to agree terms and conditions to proceed further.

The user journey for other input types is the same.





The following details will be required for update of CNIC Expiry:

- ID Number
- CNIC Issuance Date
- Date of Birth
- Mobile Number
- Email Address





Enter the One Time Password received on your registered Mobile Number and Email Address





Your CNIC expiry will be successfully completed following the previously detailed process.





For Biometric Verification of Digital Banking Activation using

CNIC Number



Select CNIC Number as input type and "Digital Banking Activation" as purpose from dropdown menu.





Enter the One Time Password that has been sent to your registered Mobile Number and Fmail Address.





Read the instructions carefully to make sure your biometrics are captured as per the requirements.





Place your left hand in front of the camera as per the grid shown on the screen.





Tap on the "Next" Button to capture your right hand fingers.





Now place your right hand in front of the camera. Make sure you keep your hand still.





Your biometrics are captured! Tap on the "Proceed" button to verify.



Either of the screens will determine the status of your biometric verification process



Process completed! (Your verification process is now complete)



Process incomplete.
(You may try again to capture your biometrics)