

Key Fact Statement (KFS) for Deposit Accounts

BANK AL HABIB LTD _____ branch	Date	
	IMPORTANT: Read this document carefully if you are considering opening a new account. It is available in English and Urdu. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison.	

Account Types & Salient Features: Pensioners Account

This information is accurate as of the date above. Services, fees and mark up rates may change on Quarterly basis. For updated fees/charges, you may visit our website at www.bankalhabib.com or visit our branches.

The account is designed for pensioners who want a steady profit rate on their investment for their routine monthly expenses after their retirement.

- FREE PayPak ATM/Debit Card
- FREE Standing Instructions
- FREE E-Statements
- No initial deposit and minimum balance requirement
- Banker's Cheque (Pay Orders) Facility
- Monthly profit payout on Savings Account
- FREE Cheque Book
- FREE Internet Banking
- Available in both Conventional and Islamic variants
- No charges on opening and closure of account
- Online Banking Facility
- FREE SMS Alerts
- FREE Mobile Banking
- Available in Current and Savings account
- Individual single account only
- Preferential Profit Rates on Savings Account

Note:

Kindly refer Schedule of Charges (SOC) for exemptions of service charges.

Particulars	Conventional	
	Pensioners Account	
Currency	PKR	
Minimum Balance for Account	To open	0
	To keep	0
Account Maintenance Fee	0	
Is Profit Paid on account Subject to the applicable tax rate	Yes	
Indicative Profit Rate. (%)	13.75%	
Profit Payment Frequency	Monthly	
Provide example:	Monthly Avg Bal: PKR 1,000 Monthly Profit: Rs. 11.45	
Total Debit Balance Limit	0	
Total Credit Balance Limit	0	
Fund Transfer & Cash Withdrawal Limit	0	
Free Life Insurance	No	

Service Charges

IMPORTANT: This is a list of the main service charges for this account. It does not include all charges. You can find a full list at our branches, on our website at www.bankalhabib.com. Please note that all bank charges are exclusive of applicable taxes.

Services	Modes	Conventional	
		Pensioners Account	
Cash Transaction	Intercity	0	
	Intra-city	0	
	Own ATM withdrawal	0	
	Other Bank ATM	PKR 23.44	
SMS Alerts Monthly (without FED)	ADC/Digital	-	
	Clearing	-	
	For other transactions	-	
Debit Cards (Issuance & Annual charges)	Visa Silver	PKR 1,500	
	Visa Gold	PKR 2,000	
	Visa Platinum	PKR 4,500	
	UnionPay	PKR 1,500	
	Paypak	0	
Cheque Book	Issuance	0	
	Stop payment	PKR 500 per instruction	
	Loose cheque	PKR 30/cheque	

Services	Modes	Conventional	
		Pensioners Account	
Remittance (Local)	Banker Cheque / Pay Order	PKR 300	
Remittance Foreign	Foreign Demand Draft	USD 18	
	Stop payment of FDD/FTT	US\$ 6 plus drawee bank charges at actual	
	Wire Transfer	-	
Statement of Account	Annual	0	
	Half Yearly	0	
	Duplicate	Statement of A/c upto 6 Months PKR 35 Statement of A/c Above 6 months Additional PKR 35 per 6 months	
	E-Statements (Monthly)	0	

Fund Transfer	ADC/Digital Channels	Free IBFT - Upto Rs. 25,000/- per month / per account. For additional amount above Rs. 25,000/- per month / per account, 0.1% of the transaction amount or Rs. 200, whichever is lower will be charge
	Others	0
Digital Banking	Internet Banking subscription	0
	Mobile Banking subscription	0
Clearing	Normal	0
	Intercity	PKR 300
	Same Day	PKR 500 Flate
Closure of Account	Customer request	0

You Must Know

Requirements to open an account: To open the account you will need to satisfy some identification requirements as per regulatory instructions and banks' internal policies. These may include providing documents and information to verify your identity. Such information may be required on a periodic basis. Please ask us for more details.

Cheque Bounce: Dishonoring of cheques is subject to a criminal trial in Pakistan under Pakistan Penal Code, 1860. Accordingly, you should be writing cheques with utmost prudence.

Safe Custody: You are requested to do not share any personal information such as: Birth, mother's maiden name, Internet/Mobile Banking user ID & passwords, One Time Passwords, TPIN, Debit/Credit card number, PIN and CVV. In case you receive such email, please do not respond. Instead, we would appreciate it if you report these emails/SMS at info@bankalhabib.com

Record updating: Always keep profiles/records updated with the bank to avoid missing any significant communication. You can visit your relationship branch to update your information.

What happens if you do not use this account for a long period? If your account remains inoperative for 12 months, it will be treated as dormant. You have to reactivate your account.

Unclaimed Deposits: In terms of Section 31 of Banking Companies Ordinance, 1962 all deposits which have not been operated during the period of last ten years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, please contact your relationship branch.

Closing this account: In order to close your account, kindly visit your Relationship Branch

How can you get assistance or make a complaint?

Bank AL Habib Limited,
Customer Services Division (CSD),
Plot # 28-C, Lane 3, Bukhari Commercial,
2nd, 3rd & 4th Floor, Khayaban-e-Bukhari Branch,
Phase VI, DHA Karachi.
(021) 35171784-89
(021) 35243591
111-014-014
Email: feedback@bankalhabib.com/info@bankalhabib.com
Website: www.bankalhabib.com

Helpline: (021)

In case of unsatisfactory resolution, you may also write to the Banking Mohtasib Pakistan at following address:
Banking Mohtasib Pakistan
Plot # 28-C, Lane 3, Bukhari Commercial, Phase VI, DHA Karachi.

I ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT

Customer Name:		Date:	
Product Chosen:			
Mandate of account:	Single/Joint/Either or Survivor		
Address			
Contact No.:	Mobile No.		Email Address
Customer Signature			Signature Verified
Customer Signature (Secondary-Incase of Joint Account)			Signature Verified