

# CREDIT CARD SAFETY MEASURES

- Give your card the same protection as cash, sign it immediately on receipt and keep it in a safe and secure place.
- Do not hand over your card to anyone except when it is being used at an approved establishment/merchant. If the card is being returned to the Bank, cut in two halves.
- Memorise your PIN, do not note it on the card or divulge it to anyone.
- Do not disclose your card information over unsecured channels, phone or the internet.
- Report lost or stolen card immediately to avoid any potential financial loss.
- Retain your transaction slips for reconciliation with your statement and report any discrepancies immediately upon receipt of your credit card statement electronically or otherwise.
- To control any possible misuse of the card limit the number of transactions and the amount of daily spending on your credit card is limited. In case you are intending to undertake heavy spendings or several transactions on a given date, please contact our Call Centre or Card Authorisation Department on the contact numbers noted overleaf to set up special exceptions to permit you to carry out purchases within your approved credit limit.
- When you plan to travel outside Pakistan it is advisable to notify the Credit Card department through Call Centre so that our staff can arrange to cater for your credit needs with our any problems while you are traveling.
- In case you wish to use your card on the internet please have this facility enabled by contacting our Call Centre as the use of credit card on the internet is restricted due to its being highly risky. However, you must ensure that your credit card use only on a trusted and secured websites.